





# **Streamline Your Baggage Induction Process**

**SmartDrop** is a touchless bag drop solution used by many of the world's largest airports and airlines that allows passengers to self-tag bags at dedicated or common-use kiosks.

With three form factors to choose from, SmartDrop can meet any physical lobby layout requirement. Each option can be implemented individually or in any combination, at any number of locations, while centralizing data for increased visibility into operations.

- Utilize airport space more efficiently: Process a greater number of passengers without increasing the physical footprint of the check-in areas or compromising passenger flow.
- Extend your equipment's capabilities: Get up and running quickly by seamlessly integrating SmartDrop with existing infrastructure.
- Give passengers control over their journey:
  Multiple bag drop solutions means passengers
  can choose the option with which they're most
  comfortable.

2 Min

Avg Passenger Wait Time **50%** 

Reduction in Agent Costs

## **Key Benefits**

- Optimize staffing requirements
- Reduce real estate requirements and costs
- Minimize wait times at counter queues
- Increase passenger throughput
- Deliver an exceptional passenger experience

"We're proud to call Brock Solutions our Business Partner for furthering our mission of 'Bringing Humanity Back to Air Travel' with their products, services, and expertise..."

**Director of Airport Effectiveness,**JetBlue

40%

Faster Bag Drop Speeds



### **SmartDrop Modules**



#### **Agent Bag Drop**

Allows agents to rapidly validate and accept passengers and their baggage at a fixed bag drop location.



#### **Mobile Bag Drop**

Allows agents to rapidly validate and accept passengers and their baggage using mobile devices.



#### **Auto Bag Drop**

A Self-Service Bag Drop (SSBD) solution for passengers to drop off their bags assistance-free.



#### **Enhance SmartDrop with SmartSuite Enterprise**

Centralize the management of your multi-SmartSuite environment and create customizable dashboards and reports to view performance data across the operation.

#### **Our Clients**





















Screenshots showing the passenger process on the SmartDrop Auto Bag Drop machine.

## Be Part of the Digital Transformation

At Brock Solutions, we understand that Digital Transformation is more than just buzz words. We make it our business to bring automation to your operations, so you can focus on your business. To talk to an expert or schedule a demo, scan the QR code or contact us at:

Web: brocksolutions.com/contact | Email: smartsuite@brocksolutions.com

