Tangible benefits for Airports and Airlines

The SmartSuite Database serves as a central repository for all baggage messages, passenger messages, flight messages, user actions, and location data for every processed bag and passenger, enterprise-wide. SmartSuite can also collect information from a number of external sources (baggage handling systems, airline systems, etc.). All data is consolidated and linked with other corresponding information to create detailed records that tell the entire story.

Lower costs by automating labour-intensive processes, reducing delayed bags, and improving on-time flight departures.

Enhance speed and accuracy of security processes through automated boarding pass validation and in-line EDS (Explosive Detection System) solutions.

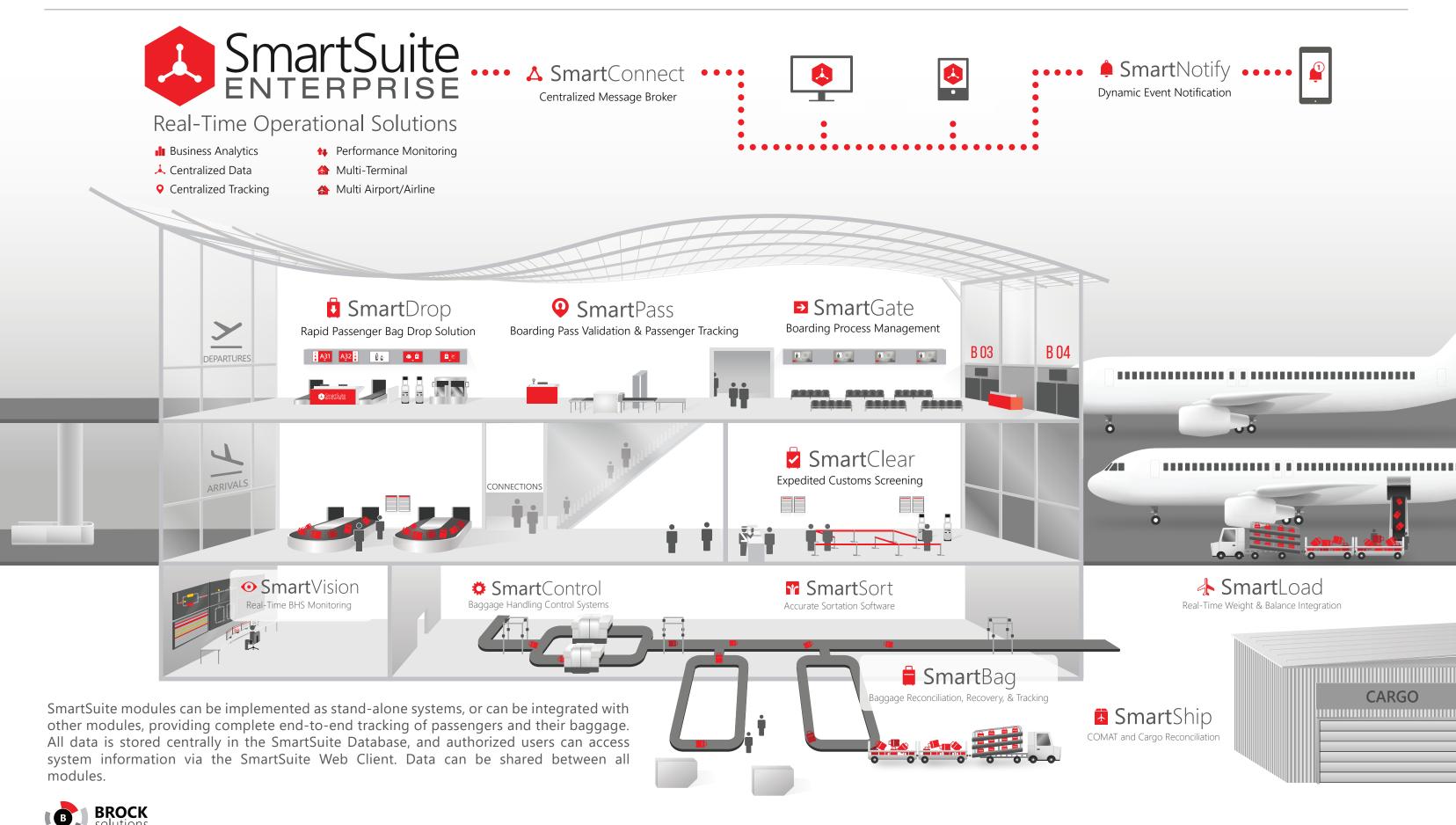Improve passenger experience with shorter check-in times and improved communications.

> Brock's understanding of aviation industry issues enabled them to design a custom solution for Copa Airlines based on the existing SmartSuite software applications, resulting in a dramatic improvement in our overall baggage performance. We have been continually impressed with the wide range of innovative solutions contained within SmartSuite, as well as Brock's ability to stay ahead of the ever-changing industry landscape.
>
> **Dennis Lorenzo**
> Senior Manager, Baggage Systems, Copa Airlines

70+ Airlines Served

250+ Airports Served

500M+ Passengers Processed Annually

630M+ Bags Processed Annually

BROCK solutions

SmartSuite
ENTERPRISE

Brock Solutions is an engineering solutions and professional services company specializing in the design, build and implementation of real-time automation solutions for broad-based industrial/manufacturing, and transportation/logistics organizations globally.

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With over 400 employees in Canada, the U.S., and the U.K., Brock Solutions is a privately held, employee-owned organization with 30+ years of experience in the real-time solutions space.