SmartBag

The More You Scan, The More You Know.

BROCK solutions

SmartSuite ENTERPRISE

Improve your bag room performance

s a comprehensive baggage management solution for airports, airlines, and ground
provides your bag room and ramp staff with the latest technology for tracking baggage,
shandled and delayed bags, and improving overall bag room performance. SmartBag can
n a cloud environment, eliminating the need for on-site server hardware and reducing
t-up time and costs. SmartBag can also be locally hosted in a Customer's data center,
ne flexibility to implement a centralized baggage tracking solution that fits your needs.

ag Reconciliation

 Solutions' Baggage Reconciliation System (BRS), SmartBag Reconciliation, reconciles
engers and their checked bags by allowing baggage handlers equipped with hand held
ers to scan each bag as it is loaded into a container or onto an aircraft, providing a clear,
ime indication of which bags have the authority to be loaded. Action Items about
orization to Load status changes and last seen location information give baggage
lers the information they need to be as efficient as possible. Flight loading progress can
onitored in real-time using dashboards on the SmartSuite Web Client.

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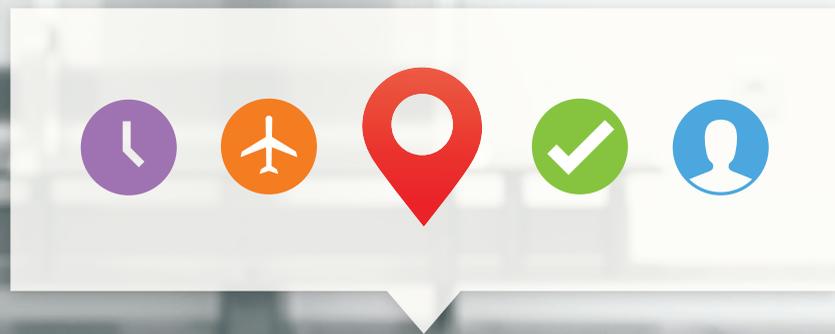
SmartBag Tracking

SmartBag Tracking allows baggage handlers to scan bags throughout the airport in order to track the bag's location and view information about each bag and its flight. An unlimited number of scan points can be configured in the system, creating additional granularity of data that can be used to help track and trace bags throughout their journey. Information about each scanned bag is displayed, including inbound and outbound flight numbers, the amount of time left for a transfer bag to make its connection (with extra indication if the bag is a Hot Bag), and the assigned gate for the bag's outbound flight. This information allows baggage handlers to make informed decisions about the delivery of each bag.

SmartBag Recovery

SmartBag Recovery is a powerful mobile reflighting tool for reconnecting passengers with delayed baggage as efficiently and cost-effectively as possible. Delayed bag processing is as easy as scanning the bag tag, selecting a new flight from a list of automatically recommended options, printing an overlay from a portable printer, and affixing it to the existing bag tag. SmartBag Recovery updates systems such as the DCS, WorldTracer, BHS, etc. with the new route information.

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Centralized Database
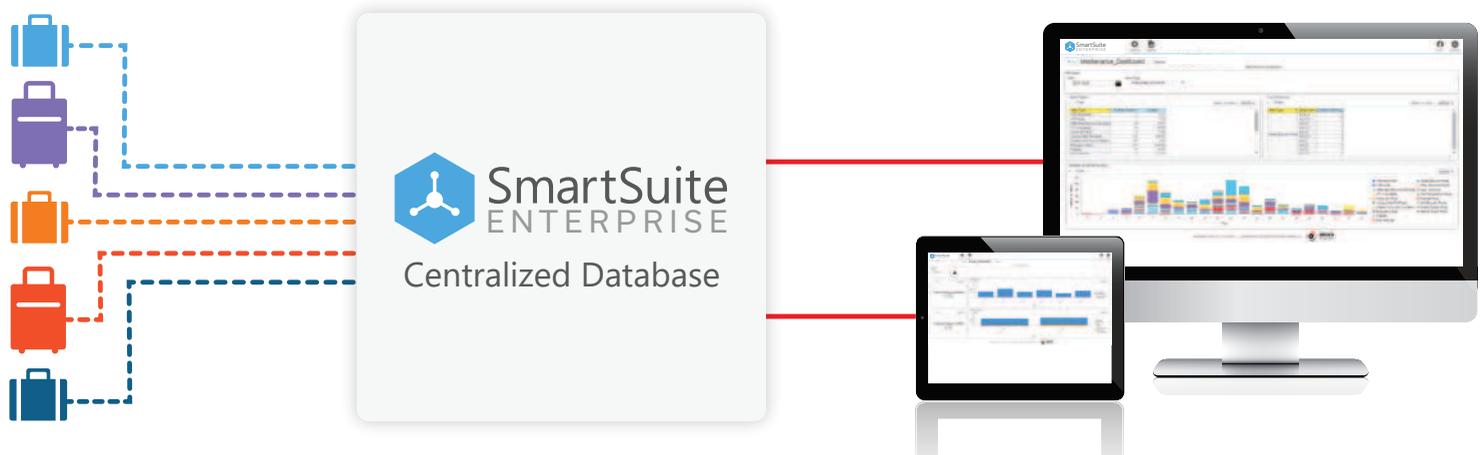
Each bag's journey, from beginning to end.

Each time a bag tag is scanned by any function within SmartBag, a record is stored in the centralized SmartSuite Database. The SmartSuite Web Client provides access to the data via real-time dashboards, global search capabilities, and detailed reports, to deliver statistical information on baggage handling operations, as well as real-time performance information and complete baggage tracking details, including last known location details for each bag.

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- Accurate bag-to-passenger reconciliation, enhancing security

- Provides a tool for achieving compliance with IATA Resolution 753

- Improves on-time departure through the use of real-time Action Items

- Can be hosted in the cloud or locally in a Customer's data center

- Can be deployed in dedicated or common-use mode

- Easy-to-navigate user interface, with clear responses to baggage loading actions

- Flexible web-based configuration to support individual airline rules

- Customizable web-based dashboards and reports provide both real-time and historical overviews of system operations

- Centralized installation enables enterprise-wide data sharing across multiple stations to provide end-to-end tracking of baggage

- Reduces airline expense for processing delayed bags

- Integrates with various airport and airline systems, providing "big picture" tracking and reporting

- Vendor-agnostic software provides a variety of options for deployment on different hand held scanning device models

- Redundant server configurations available

- Multi-language support