IATA 753

Do You Know Where Your Bags Are?

Beginning June 2018, IATA Resolution 753 will require IATA members to "maintain an accurate inventory of baggage by monitoring the acquisition and delivery of baggage." This means that IATA members shall be able to:

- Demonstrate acquisition of baggage when they take a bag from someone else (e.g. a passenger)
- Demonstrate delivery of baggage to someone else (e.g. other airline, passenger, customs, etc.)
- Provide an accurate inventory of bags on a flight when it departs
- Exchange these events with other airlines as needed

Mandatory Tracking Points.

At a minimum, IATA Resolution 753 requires the following tracking points to be recorded:

- Acquisition from the passenger (i.e. at check-in)
- Delivery onto an aircraft (i.e. when the flight is loaded)
- Delivery and acquisition when custody changes between carriers (i.e. interline transfers)
- Delivery to the passenger (i.e. upon arrival)

Scanning bags at these required tracking points, adding in other tracking points and recording all transactions in a centralized database creates a searchable bag history for each bag.

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SmartSuite ENTERPRISE

Getting ready for IATA 753 is simplified with Brock Solutions' cloud-based SmartSuite Enterprise solution. SmartSuite Enterprise is Brock's industry leading centralized baggage management system and application platform, containing a variety of modules designed to enable data capture at all key moments in a bag's journey. Collecting this data provides visibility into all baggage touchpoints across a global operation. Brock Solutions specializes in baggage tracking and tracing, and has spent years helping airports and airlines improve operations by implementing our SmartSuite Enterprise solutions.

Hosting SmartSuite Enterprise in a cloud environment eliminates the need for on-site server hardware and reduces project start-up time and costs. SmartSuite Enterprise can also be locally hosted in a customer's data center, providing the flexibility to implement a centralized baggage tracking solution that fits your needs.

Baggage Tracking Benefits

- Reduction of mishandled baggage
- Detailed tracking history for each bag
- Increased passenger satisfaction
- Reduced baggage fraud
- Improved bag-to-passenger reconciliation process
- Improved compliance with service level agreements for baggage handlers

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