Gain Insight Into the Passenger Journey

SmartClear is a validation tool that tracks passengers and their bags as they move through security, customs, and boarding processes. It provides significant improvements to airport operations by reducing the amount of manual baggage handling required and creates additional tracing points with a record of handoff points which aid in IATA 753 compliance.

- **Expedite customs screening:** Allow agents to view information about each bag in lieu of having the bag physically present so passengers don't need to claim and recheck their baggage.

- **Monitor the boarding process:** Real-time overview of the boarding process allows gate agents to identify issues before they affect the flight's departure time.

- **Drive proactive decision making:** Calculate wait times and adjust staffing requirements in real-time. Share information with passengers to allow them to make informed decisions about which queue to enter.

Key Benefits

- Improve on-time performance
- Optimize gate staffing
- Improve security screening
- Implement touchless processes and contact tracing
- Deliver an exceptional passenger experience

"The Boarding Pass Security System has become one of CATSA's most critical tools to manage screening operations. "

June Lavigne,
Manager, Advanced Analytics,
CATSA

30%
Faster Connection Times

20%
Improvement in On-Time Performance

50M+
Passengers Processed Annually

SmartClear Modules

Passenger Verification
Validates boarding passes and tracks passengers throughout their airport journey to provide passenger flow and wait time information.

US Preclearance
Streamlines the U.S. Customs process allowing bag information and images to be viewed digitally and enabling recall for secondary inspection if needed.

Expedited Customs
Streamlines the international transfer process allowing bag information to be viewed digitally and enabling recall for secondary inspection if needed.

Boarding Gate Management
Simplifies the overall boarding process by providing gate agents with a graphical boarding tool that includes passenger location and baggage information on mobile or common-use devices.
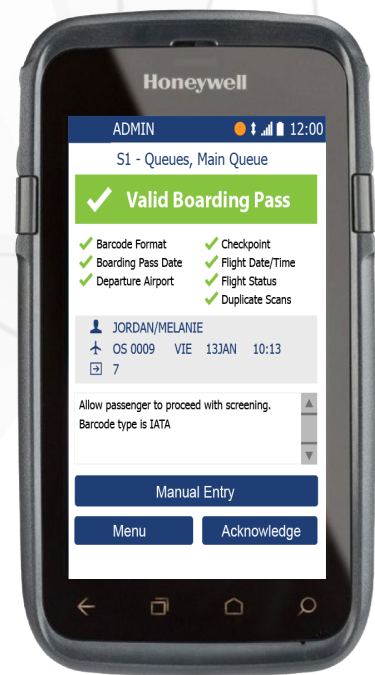
Enhance SmartClear with SmartSuite Enterprise
Centralize the management of your multi-product SmartSuite environment and create customizable dashboards and reports to view performance data across the operation.

Our Clients

CATSA ACSTA

AIR CANADA

Toronto Pearson

JFK JOHN F. KENNEDY INTERNATIONAL AIRPORT

EIA EDMONTON INTERNATIONAL AIRPORT

YVR

Photo of US Preclearance BIWIS hardware with operator and mobile screenshot of Passenger Verification on a handheld terminal.

Be Part of the Digital Transformation

At Brock Solutions, we understand that Digital Transformation is more than just buzz words. We make it our business to bring automation to your operations, so you can focus on your business. To talk to an expert or schedule a demo, scan the QR code or contact us at:

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