SmartPort Passenger Boarding System



Digital Ticket Validation, Reporting, and Analytics



Take the next step in digital ticket validation by integrating it with the rest of your operational management system.

Manual passenger check-in and verification processes are time-consuming and labor-intensive, often resulting in inaccurate manifests, long queues, frustrated customers, and lost revenue. To keep up with growing passenger numbers and increasingly strict border regulations, the need for an enhanced end-user experience for your port has never been greater.

Integrating SmartPort into your speed gates allows you to gain valuable insight into the passenger journey and drive proactive operational decisionmaking with real-time views, accurate passenger reporting, and historical analytics.

Key Benefits



Automatically count passengers for accurate manifesting and compliance reporting



Instantly validate boarding passes for improved port security and access control



Optimize staffing and vessel utilization based on real-time and historical data



Gain visibility on the status of passengers throughout the port and onboard



Create a more passenger-friendly, streamlined, and predictable passenger experience



Leverage innovation to optimize each step of the customer journey



Integrate with your existing speed gates to get the most out of your current infrastructure

Faster Processing Times *Based off projected outcomes
**Statistics from SmartClear Solution

Passengers Processed Annually

Passenger Boarding System

Digital Ticket Validation, Reporting, and Analytics



We bring the best technologies from across industries



The Boarding Pass Security System has become one of CATSA's most critical tools to manage screening operations.

> June Lavigne, Manager, Advanced Analytics,



Features of SmartPort Passenger Boarding System

Building upon our successful SmartClear passenger validation solution for airports, SmartPort's Passenger Boarding System module will move your port operations away from paper tickets and manual validation processes and toward a real-time operational system that empowers port staff to do more with less.

Make the most of your port operations with data and operational events that allow you to connect with your customers throughout their journey. SmartPort's Passenger Boarding System will help you generate more revenue while making the end-to-end customer journey as smooth and efficient as possible by improving communication with passengers and encouraging more shopping opportunities.



universal Validation

Customer boarding passes can be validated regardless of vessel operator, meaning fewer speed gates with more balanced usage.



Optimized Support Staff

With validation automated, staff can support exception cases, allowing a single operator to support multiple lanes.



Speed Gate Integration

Make the most of your existing infrastructure with vendor-agnostic speed gate integrations.



Passenger Status Tracking

Understand where in the boarding process your passengers currently are and gain insight into their journey through the port.



Digital Signage

Digital signage helps the passenger journey through the boarding process.



Operational Performance Monitoring

Dashboards for monitoring key performance metrics on gate throughput and check-in times.

At Brock Solutions, we understand that Digital Transformation is more than just a buzz word. We make it our business to bring automation to your operations, so you can focus on your business. To talk to an expert or schedule a demo, scan the QR code or contact us at:

